



AbleLink Smart Living Technologies, LLC

Reportable Event Management Policy

Policy

It is the policy of AbleLink Smart Living Technologies LLC (AbleLink) to report all Reportable Events per the guidelines of the state in which the Reportable Event occurred. AbleLink is an assistive technology company located in Colorado and does not provide direct care services of any kind, does not employ Direct Support Professionals or other IDD service industry roles, and therefore does not conduct independent investigations of reportable events in other states.

It is further the policy of AbleLink that all staff who have face-to-face contact, whether in-person or virtual, with members receiving services will complete Reportable Events Management training.

Procedure

Tier I and Tier 2 Reportable Events will be reported to state IDD agencies, Adult or Child Protective Services, and local law enforcement within four hours of the event or discovery of an event. AbleLink's Event Management Coordinator or designee will also submit a Reportable Event Form (REF) to their state IDD agency within one business day of the event or its discovery.

Additional reportable events and interventions, which are not related to abuse, neglect, or exploitation, shall also be reported using the REF within one business day.

A Tier 1 event is:

“A Tier 1 Reportable Event is an allegation of wrongful conduct involving acts or omissions of abuse, neglect, exploitation, or misappropriation of money or property, that resulted in one or more of the following consequences to the person supported: death, serious injury, or physical harm; physical or sexual abuse; significant pain, intimidation or mental anguish that required medical intervention, loss of funds or property greater than \$1,000 in value, or missing controlled prescription medication with a replacement value greater than \$1,000.”

A Tier 2 event is:

“A Tier 2 Reportable Event is the alleged wrongful conduct involving acts or omissions of abuse, neglect, exploitation, or misappropriation of money or property, that resulted in one or more of the following consequences to the person supported: intimidation or mental anguish; probable risk of serious harm; loss of funds or property between \$250 and \$1,000 in value or controlled prescription medications with a replacement value of less than \$1,000; or, through supervision neglect, harm to a citizen in the community or engagement in criminal acts resulting in arrest and confinement. The person did not require medical treatment or intervention and is not at continued risk of serious harm.”

AbleLink's Vice President, The Event Management Coordinator will undergo training on mandatory reporting requirements. AbleLink's Provider Reportable Event Review Team includes the President and the Customer Experience Director.

Review History:

2/13/23 S. Stock

6/19/23 S. Stock

9/30/23 S. Stock

12/16/25 by Steven Stock